

If you want to submit an objection online, refer to

A. Submit an objection online NEW

If you need help, refer to

B. Help options

NEW

A. Submit an objection online

1) Access <u>www.ird.gov.lk</u> and login to e-services. Refer to the quick guide "How to login" for more details



Select Objection → Receive Objection from the top menu



- 3 If you have submitted any objections previously, the summary of these objections is displayed here

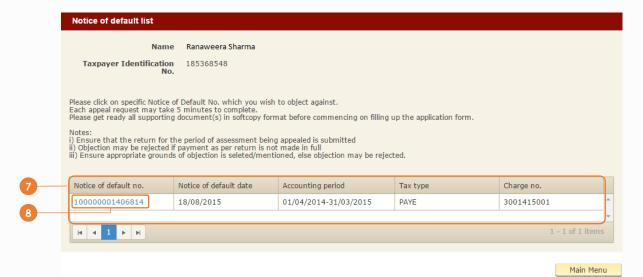
 Note: only objections submitted within the past 2 years are displayed here
- 4 Click New





Notice of default informatio	otice of default information			
Please perform a search for the Notice of Default which you are objecting against by clicking on <search> after you have selected one or more of selection criteria in the form</search>				
Notice of default no.				
Charge no.				
Tax type	<all> ▼</all>			
Accounting period		То		
			Search Cancel Main Menu	

- 5 Enter the relevant search criteria to search for the notice of default which you are objecting against
- 6 Click Search



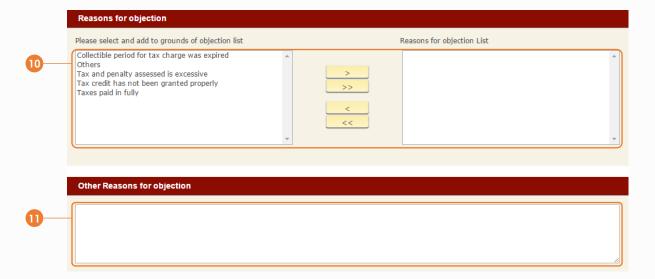
- The notice of default(s) fitting your search criteria are displayed
- 8 Click the Notice of default number that you would like to object against



A summary of your personal information and notice of default is displayed







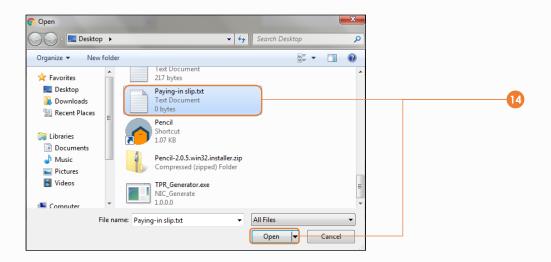
Select the reasons for objection from the list on the left and click to add it to the **Reasons for objection** list on the right

To remove an objection, select the corresponding objection from the **Reasons for objection** list on the right and click

🔟 If you select Others from step 10 above, enter your reason for objection here



- $_{f 12}$ To upload supporting documents, select the type of document that you are uploading
- 13 Click Select Files



14 Select the file to upload and click Open







- The supporting document is uploaded as shown. To remove the document, click *Remove*. Repeat steps 12 14 to add more documents
- 16 Click Proceed



- 17 Tick on the box to declare that the information and documents provided are true and accurate
- 18 Enter your particulars such as your Name, Designation, Contact number and Email
- 19 Click Submit



A confirmation of your application is shown. Take note of the Acknowledgement number in case you need to follow up with IRD on your application





B. Help options



Online help prompts: The blue icons next to some fields show additional information when the mouse is placed on them





Walk in to the Taxpayer Services Unit- Monday to Friday 8:30 am to 4:00 pm (except public holidays)

The TPS unit can help you with:

- Registration as a Taxpayer and issuing of Taxpayer Identification Number (TIN)
- Registration for tax types
- Updating of Taxpayer profile
- Issuing of Personal Identification Number (PIN) to use e-Services
- Issuing of Clearance certificate
- Advice on tax responsibilities and obligations
- Collection of returns and supporting documents



Taxpayer Services Unit

INLAND REVENUE DEPARTMENT SIR CHITTAMPALAM A GARDINER MAWATHA.

COLOMBO 02



all Center- Monday to Friday 9:00 am to 7:00 pm, Saturday 9:00 am to 1:00 pm

